

Private Tour
Vancouver VIP Tour



Vancouver, BC, Canada

Tour Code: **DM PV YVRVIPTUR**

FAQ

- **What is a private tour?** - A private tour is a customized tour designed to meet the specific needs and preferences of a particular group or individual. The tour is guided by a knowledgeable and experienced tour guide who will lead the group through various landmarks and attractions, providing valuable insights and commentary along the way.
- **What are the advantages of a private tour?** - The advantages of a private tour would include flexibility, personalized attention, and the ability to customize the itinerary to suit your specific interests. With a private tour, you can avoid the crowds and enjoy a more intimate experience with your family and friends.
- **Can you customize our tour?** – Yes. The itinerary for a private tour is always customized to meet your specific interests and preferences. You can work with your tour operator to create a unique and personalized itinerary that includes the attractions and landmarks you are most interested in seeing.
- **What kind of vehicles will be used to conduct this tour?** – The choice of vehicle for the tour will be based on the number of people in the family or group and their preferences. While we do have sedans available, we highly recommend using a Cadillac Escalade SUV or a similar vehicle for this tour. For larger groups, we can provide 14-seater Sprinters or 24-seater mini-coaches.
- **How long does a private tour typically last?** - The duration of a private tour can vary depending on the itinerary and the preferences of the group. Most tours range from 2 to 8 hours, but some can last an entire day or more.
- **Will we have a separate step on guide or a driver-cum-guide?** Depending on the tour and your expectations, we will assign separate step on guide and driver or a driver-cum-guide. On some tours, we would recommend only a driver-cum-guide as there may be no need for a Step-on-guide.
- **What is the difference between a Driver-cum-Guide and a Step-on-Guide?** - A driver-cum-guide is a professional who not only drives the vehicle but also acts as a tour guide. This type of guide provides commentary and information about the attractions and locations visited during the tour while also ensuring safe and efficient transportation. Usually, the driver-cum guide will drop you off at attractions and you must do a self-guided tour once you have entered the attraction.

A step-on guide, on the other hand, is a tour guide who meets the group at a specific location and provides commentary and information both inside the vehicle and outside. This type of guide does not drive the vehicle. The step-on-guide will accompany you inside attractions, etc. if you so desire.

- **Does the activity take place despite bad weather?** – This tour take place in rain or shine. Depending on the chosen activity and the weather of the day, be sure to be dressed comfortably and accordingly to have the most enjoyable experience possible. In the case of severe inclement weather, tours will be canceled, and a full refund will be provided.

2074 Steeles Avenue E, Unit 1, Brampton, ON, L6T 4Z9, Canada

Phone: +1 647 889 3297 | Toll Free” +1 833 621-0750 | Email: Sales@dmci.ca

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- **What time should we be ready for this tour?** - We suggest you be ready at the pickup point (usually the lobby of your hotel) at least 15 minutes before the designated start time of your tour.
- **What time does the Private Tour actually start?** The pick-up time provided marks the beginning of your tour.
- **I'm running late, what should I do?** – Your tour hours are scheduled in advance, so if you arrive late, it may result in a reduction of the total time allotted for the tour.
- **Can I extend the tour hours while we are touring?** – Possibly yes. It depends on whether your tour driver/guide have other pre-booked assignments post your tour. In most cases, we are able to accommodate your extensions requests. Pre-payment would be required and same can be made via the secure Payment Link we would send to your smart phone.
- **Can I bring my pet?** – Except for guide dogs, pets are not allowed during scheduled tours for safety purposes and to ensure the activities run smoothly. We do make exceptions sometimes and allow dogs on our private tours. However, please make sure to check this out with us at the time of booking and get a written OK form us.
- **Is there a minimum and maximum head count required to operate this tour?** No. This is an entirely private tour, and we will accommodate as many persons as necessary as long as this information is shared with us at the time of making the booking.
- **Is smoking allowed on the tour?** No. We maintain a no smoking policy on our tours.
- **Should I tip the guide?** Gratuities are accepted and greatly appreciated. They're a great way to tell your guide they did an awesome job and show your appreciation.
- **Are there restrooms on your tour?** - We highly suggest that customers use the restroom ahead of time. Not all of our tours include restroom stops.
- **Am I allowed to bring food and beverages on the tour?** - You are welcome to bring bottled water and small snacks.
- **Should we buy Travel Insurance?** It is highly recommended. We sell Travel Insurance to residents of Ontario, Canada. Non-residents of Ontario as well as clients from abroad must purchase Travel Insurance in the province/state/country where they reside. Should you choose to decline our offer to sell Travel Insurance or choose/must make your own Travel Insurance arrangements, you are required to provide us a signed Liability Waiver.
- **What is DMCi Inc. policy should our flights be cancelled or for some other reason we are unable to travel or we are running late and therefore we are unable to join the tour?**
- DMCi Inc. will try and make every effort to accommodate you in such circumstances within what is possible. However, please note – DMCi Inc., is responsible only for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not grounds for a refund or a substitution tour. If you are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

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Note

- Clients should be double vaccinated and must produce their vaccination certificates on demand along with photo ID if the Health Authorities of the jurisdiction you are touring so demand.
- Clients may be required to wear a Face Masks if mandated by Health Authorities of the jurisdiction you are touring.

For more information on this Tour, Customization, Pricing, and Booking, please do

Contact our Destination Specialist @

Email: sales@dmci.ca

Phone: +1 (416) 425 8001 extn 1

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